

From: [Spence, Sandra](#)
To: [Ostrander, David](#)
Subject: FW: Good way to end the week: instructional video on teleconf's
Date: Thursday, February 27, 2014 4:56:13 PM

Watch the video and prepare to crack up.

From: Garcia, Bert
Sent: Thursday, February 27, 2014 4:45 PM
To: Bloom, Judy; Hamilton, Karen; Spence, Sandra
Subject: Good way to end the week: instructional video on teleconf's

Bert Garcia
Director, Ecosystems Protection Program
EPA Region 8

From: Sanelli, Diane
Sent: Wednesday, February 26, 2014 2:19 PM
To: Garcia, Bert
Subject: FW: Govexec articles on conference calls

Bert,
You gotta see this.
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<http://www.govexec.com/excellence/executive-coach/2014/02/seventh-circle-conference-call-hell/78104/?oref=voices-module>